



March 18, 2020

Greetings from Displays Fine Art Services,

As more information becomes available about the spread of the COVID-19 virus, Displays Fine Art Services is doing our part to protect our clients, team, and community. We are carefully monitoring the coronavirus (COVID-19) and the recommendations of the CDC (Centers for Disease Control), OSHA (Occupational Safety and Health Administration) as well as federal, state and local officials in response to this outbreak.

For all our clients, we want you to know that we currently have not suspended any of our services and will continue to schedule our crews as you need us or until we have clear direction from officials to place a hold on operations. Like all businesses, Displays Fine Art services is experiencing a high volume of postponements as some metropolitan areas have established shelter in place orders. For this reason, Displays may need to cancel or delay certain fine art shuttles shipments. You will be notified if that decision has been made and you are affected. We acknowledge that an unexpected delay in service is not ideal. We look forward to resolving these challenges with the same sense of cooperation and commitment that has sustained us through the years.

Your safety and the safety of our team is our highest priority. Cleansing and sterilization of our resources will be done consistently to ensure that we are doing all we can to stop the spread of the virus while continuing to service demand. Our crews will practice social distancing throughout job execution.

We want to reassure our clients that there has been no disruption to the many systems that safeguard your collections in our storage. Our facilities have the redundancy of both off-site and on-site monitoring for security and environmental parameters. These systems are monitored 24/7. Our staff and facilities stand ready to help you with your collection storage needs.

If you have any questions, please feel free to call our office at 817-385-4433 to speak with a representative. Our continued goal is to provide the best care for our clients and their assets.

As always, thank you for being our client and for your continued trust as we manage through this time together.

All my best,

Pamela Suggs

*General Manager*

**Displays Fine Art Services**

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