



March 26, 2020

Greetings from Displays Fine Art Services,

As more information becomes available about the spread of the COVID-19 virus, Displays Fine Art Services is doing our part to protect our clients, team, and community. We are carefully monitoring the coronavirus (COVID-19) and the recommendations of the CDC (Centers for Disease Control), OSHA (Occupational Safety and Health Administration) as well as federal, state and local officials in response to this outbreak.

With the hopes to better serve our community, Displays Fine Art Services is OPEN for essential business. Our staff is available and willing to help you navigate through any questions that you might have in handling the current 'Shelter in Place' or 'Stay at Home' declarations throughout the country.

We are also extending our services to serve in any logistical areas related to essential business including Health Care, Government Functions, Critical Infrastructure, and essential operation of Residences and Essential Businesses.

Due to the 'Shelter In Place' order for Tarrant and Dallas County, our office staff will be working remotely, however, will be available by phone and email during normal business hours.

Your safety and the safety of our team is our highest priority. Cleansing and sterilization of our resources will be done consistently to ensure that we are doing all we can to stop the spread of the virus while continuing to service demand. Our crews will practice social distancing throughout job execution.

We want to reassure our storage clients that there has been no disruption to the many systems that safeguard your collections in our storage. Our facilities have the redundancy of both off-site and on-site monitoring for security and environmental parameters. These systems are monitored 24/7. Our staff and facilities stand ready to help you with your collection storage needs. We will also be sending representative to our warehouse each day to do a "wellness check" on the building and your assets.

Displays Fine Art Services may need to cancel or delay certain fine art shuttles shipments due to 'Shelter In Place orders' in major metropolitan areas across the United States. You will be notified if that decision has been made and you are affected.

If you have any questions, please feel free to email or call our Client Relations Manager, Monica Thompson, at mthompson@displaysfas.com and 817-541-9476. Our continued goal is to provide the best care for our clients and their assets.

As always, thank you for being our client and for your continued trust as we manage through this time together.

All our best,

Pamela Suggs
General Manager
Displays Fine Art Services